Question 8

(a)   What is a utility software?   (1 mark)

(b)   Give **four** examples of utility software.   (2 marks)

In this question, candidates were required to demonstrate their knowledge on software with particular reference to utility software.

Weaknesses

Candidates were not able to give a precise definition of utility software. They were also not able to give examples of utility software.

Once more this is a reflection of poor tuition and therefore lack of clear understanding on software. Many of the candidates who attempted the question wrote "this is a software that helps the users. They have some idea but this is not enough. Definitions should be precise and complete. If some sections of a definition are left out then it is incomplete and no marks can be awarded. Utility software enhances the capability of the operating system/computer and NOT the user.

Expected Responses

a)   These are programs frequently used to:
        i)   carry out routine jobs;
        ii)   maintain computer resources;
        iii)   enhance or provide support services.

b)   Text editors, sort utility, dumb utility, language translators, merge utility, copy utility, DBMS loaders linkers, anti-virus, compression, screen saver, ghost etc.

25.2   PAPER 2 (451/2)

Question 1(a)

(a)   Type the text below as it is into a word processing software.   (20 marks)

The advent of computers has brought a lot of improvement in various spheres of life. These range from Business, Social, Industrial, Educational and even in the News Media. Indeed the world has reached a point where it is not clear how much of our day to day activities would cease to exist should the computer say 'No' to all. It is assumed that more than half of the Business Organisations in the West would lose billions of dollars should their computers fail to access the internet, even if it is for half a day (12 hours). In Africa, there is a likelihood that there is a lot of dependence on the products from the west other than having a